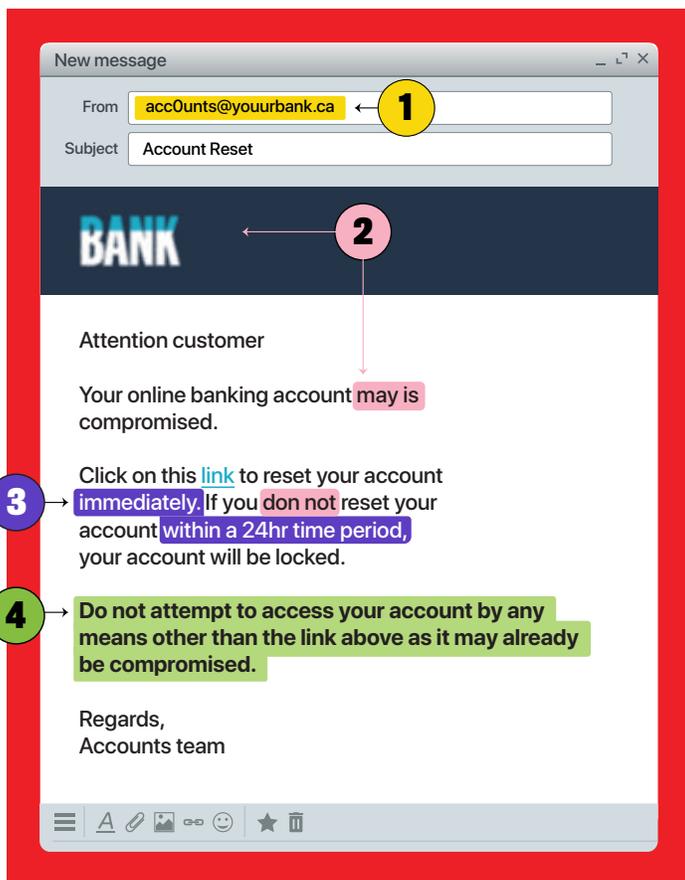


# I just received a suspicious-looking message.

## What do I do?

Receiving a suspicious message can feel overwhelming. This is especially true when it seems to be from a legitimate organization you regularly deal with, like your bank. It can be hard to tell the difference between a genuine message and a scam message – and cyber criminals are counting on that. Cyber criminals often use fear or intimidation to trick you into clicking something malicious.

To make things easier, we created this simple flow chart you can reference in case you're not sure whether a message is legitimate or a scam!



### Do you have an account with this bank?



If you're ever unsure about a message, you should contact your bank using the contact information on their official website.